

ROSS I. BOOHER
TEL: (615) 742-7764
FAX: (615) 742-0450
Rbooher@bassberry.com

BASS, BERRY & SIMS PLC

A PROFESSIONAL LIMITED LIABILITY COMPANY
ATTORNEYS AT LAW

AMSOUTH CENTER
315 DEADERICK STREET, SUITE 2700
NASHVILLE, TN 37238-3001
(615) 742-6200

www.bassberry.com

OTHER OFFICES:

NASHVILLE MUSIC ROW
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OFFICE OF THE
EXECUTIVE SECRETARY

May 31, 2002

VIA HAND DELIVERY

Mr. K. David Waddell
Executive Secretary
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

Re: Complaint of Michael Van Wies against CenturyTel of Ooltewah-Collegedale, Inc., TRA Docket No. 02-00058.

Dear Mr. Waddell:

Enclosed please find 14 copies of a letter that has been sent to Michael Van Wies on behalf of CenturyTel of Ooltewah-Collegedale, Inc. for filing in the above-referenced docket. Also enclosed is an additional copy of the letter to Michael Van Wies, which I would appreciate your stamping as "filed," and returning to me by way of our courier.

Should you have any questions with respect to this filing, please do not hesitate to contact me.

Very truly yours,



Ross I. Booher

RIB/gci

Enclosures

cc: Mr. Michael Van Wies
Ms. Susan Smith

BASS, BERRY & SIMS PLC
A PROFESSIONAL LIMITED LIABILITY COMPANY
ATTORNEYS AT LAW

R. DALE GRIMES
TEL: (615) 742-6244
FAX: (615) 742-2744
dgrimes@bassberry.com

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315 DEADERICK STREET, SUITE 2700
NASHVILLE, TN 37238-3001
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May 31, 2002

VIA REGULAR AND
CERTIFIED MAIL #7099 3400 0017 9632 1225
RETURN RECEIPT REQUESTED

Michael Van Wies
8504 Horseshoe Bend Lane
Ooltewah, TN 37363-5627.

Re: *Petition of Michael Van Wies, T.R.A. Docket No. 02-00058*

Dear Mr. Van Wies:

Today we received notice from FedEx that on May 28, 2002 you refused to accept the FedEx envelope containing CenturyTel's Request for Discovery we sent to you. We also received notice today from the U.S. Postal Service that on May 26, 2002 you refused to accept the certified U.S. mail envelope containing the proposed protective order from CenturyTel. We sent the discovery request to you via FedEx as a courtesy so that you would have even more time to reply to our requests. In both cases, we sent letters requiring a signature indicating receipt, in addition to regular mail, because we wanted to ensure that you received the important legal documents contained therein. We do not understand your reason for refusing to accept these envelopes. Since the contents of both of these envelopes were also sent to you by regular mail, we assume you have received them despite your refusal to accept certified and FedEx delivery. If you do not intend to accept our certified or FedEx mail in the future, we ask that you state that to us in writing.

On May 29, 2002 you faxed a letter to the Tennessee Regulatory Authority. As of today, CenturyTel has not yet been served a copy of that letter from you. You are required to serve copies of every document or letter that you send to the Tennessee Regulatory Authority regarding the above-captioned case to me. You can accomplish such service by mailing a copy of any letter, document or submission that you intend to submit to the Tennessee Regulatory Authority to me at the following address:

R. Dale Grimes
Bass, Berry & Sims PLC
315 Deaderick Street, Suite 2700
Nashville, TN 37238-3001

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By serving me with a copy of everything you submit to the Tennessee Regulatory Authority, CenturyTel is better able to respond to your requests, responses and concerns in a timely manner. Likewise, CenturyTel will continue to always serve on you any submissions of any kind that we make to the Tennessee Regulatory Authority in this case so that you too are able to respond as you see fit.

Thank you for your attention to these important matters.

Very truly yours,



R. Dale Grimes

RDG/cw

cc: Mr. Jonathan Wike
Ms. Susan Smith